



California  
Department of  
Child Support  
Services

# PRESS RELEASE

FOR IMMEDIATE RELEASE

March 4, 2008

CONTACT: T. Maria Caudill

(916) 464-5188

Cell (916) 798-0586

## STATE MOVES SAN BERNARDINO COUNTY CHILD SUPPORT SERVICES AGENCY OUT OF CORRECTIVE ACTION STATUS

### *Applauds County Leadership and Performance in Providing Services to Families*

SACRAMENTO – Today at a meeting of the San Bernardino County Board of Supervisors, California Department of Child Support Services (DCSS) Director David Maxwell-Jolly announced the removal of the San Bernardino County Department of Child Support Services from corrective action status.

“The state has seen county performance improve steadily under the leadership of Director Connie Brunn. Under her direction, the agency is focused on improving program performance and customer service,” Maxwell-Jolly said. “We are confident with the Director’s ongoing commitment to performance, San Bernardino County Department of Child Support Services will continue to reach new heights in providing quality child support program services to area families.”

Local child support agencies placed into correction action are required to meet performance improvement goals and receive intensive onsite monitoring and technical assistance.

In 2003, the county department was placed into corrective action for chronic below average performance in the collection of child support, severely affecting the delivery of services to families. DCSS has the authority to place a county into corrective action when a county fails to meet established performance standards, or program requirements in the California Child Support Program State Plan, federal law and state law. Since then, San Bernardino County has taken appropriate steps to improve performance, resulting in major progress in several areas including a 13 percent increase in collections on current child support collections – dollars going directly to families and a 5 percent increase in collections on past due child support. The county has also fixed long-standing issues with case management practices resulting in successfully passing the annual federal compliance review. Prior to FFY 2005, the county was out of federal compliance.

### **About the California Department of Child Support Services**

DCSS is responsible for ensuring that all functions necessary to establish, collect and distribute child support are effectively and efficiently implemented. In 2007, California’s child support state program collected \$2.3 billion and served nearly two million children.

Child support program services are delivered through 52 local child support agencies. For more information, visit our website: <http://www.childsup.ca.gov>.

### **About the San Bernardino County Department of Child Support Services**

The county department is California’s second largest child support agency with approximately 140,000, or almost 9 percent of cases, out of a statewide caseload of 1.6 million.

-oOo-